

Q Why does the Town sometimes return to plow streets days after a storm when the pavement is already bare?

A After a large snowfall, once the roads are clear and our crews are rested, we return to "push back" the snow banks. This does two things. First, it gives us a place to put snow in case of another major snowfall so that roads can remain open and safe. Second, it opens up catch basins to allow melting snow or rainfall to move off the roadway to prevent freezing or flooding.

SNOW PLOWING PRIORITIES

Plowing and deicing procedures for Uxbridge areas follow these priorities:

1	2	3	4
Arterials, Hills, UFD, UPD	Secondary Roads	Residential Streets	Parking Lots & Municipal Bldgs.

Crews will conduct plowing/deicing procedures in priority areas 1, 2 and 3 for snow events ranging from 1 to 3 inches.

Full plowing activities on priorities 1, 2 and 3 will occur for snow events exceeding 4 inches.

Town Personnel and Equipment

- ◆ 1 Highway Supervisor to monitor weather reports and direct activities
- ◆ 13 regular driver/operators
- ◆ Multiple plow/sander trucks
- ◆ On-call operators and additional equipment are available for extreme weather conditions.
- ◆ We use granular deicing as appropriate for conditions.

HAVE A SNOW CONCERN?

THE DPW CAN HELP

If you believe your street has been missed or have another snow-related problem, you can do the following:

1. Go online at <https://goo.gl/KtDKUG> any time of day or night.
2. Follow the instructions and submit a Service Request.
3. Or, download the SeeClickFix app for your smartphone.
4. Or, call 508-278-8616 during regular business hours.

For More Information:

Snow Info brochures (with the snow plowing priorities and map) are available at the DPW office and on our website at:

www.uxbridge-ma.gov/Pages/UxbridgeMA_DPW/Snow%20and%20Ice

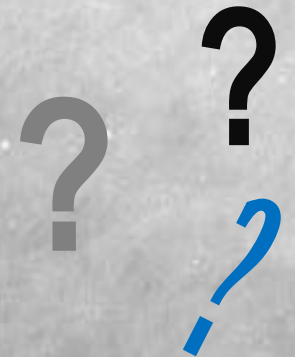


Town of Uxbridge
Department of Public Works
147 Hecla Street
Uxbridge, MA 01569
Ph: 508-278-8616 FAX: 508-278-3179
dpw@uxbridge-ma.gov
www.uxbridge-ma.gov

TOWN OF UXBRIDGE

SNOW&ICE FAQs

WHEN IT SNOWS...



SNOW INFO LINE (508) 278-8626

❄️❄️❄️ **PLOWING** ❄️❄️❄️

Q When will my street get plowed?

- A** Please refer to the “Snow Plowing Priorities” information on the right-hand flap of this brochure.
- ◆ Major roadways, school bus routes and hills are a top priority.
 - ◆ If snow continues to fall, plows may be temporarily diverted to re-plow arterials, hills, and problem areas, and then will usually return to residential areas.
 - ◆ Privately owned streets are not plowed or deiced by the Town.

Q There’s a road in my neighborhood where cars are sliding. What can I do?

A Contact the DPW Office at 508-278-8616 or Highway Division at 508-278-8626

Q Why do some trucks plow side-by-side on the same street?

A Two or more trucks may plow lanes next to each other at the same time so the most-traveled roads, such as arterials, can be cleared more quickly. This allows trucks to move on to other areas to plow.

Q Sometimes, I see plows go by with their blades up. Why aren’t they plowing?

A Typically, plows with blades up are moving from one priority area to another. Trucks that also have sanding/deicing units may be applying sand or deicer.

Q Will trash and recyclables be collected during a snow storm?

A Yes, but trash should be placed so it does not hinder the street plows or sidewalk plows. Remember these items will most likely get covered by snow and will not be visible to removal operations.



Q Does the Town really need a parking ban?

A Yes, snow plowing and removal are difficult. Parked cars on the roadway not only increase the number of hazards, but also the time it takes to remove the snow.

❄️❄️❄️ **SIDEWALKS** ❄️❄️❄️

Q Do sidewalks receive the same priority as streets?

A No, the roadways are always plowed first. Only certain sidewalks are plowed when the snow has stopped. Refer to the DPW Snow and Ice webpage for a sidewalk map.

Q Am I allowed to move snow from the sidewalk onto the street?

A Snow from private property must not be placed on sidewalks, roadways or on other public rights of way, under the Uxbridge General Bylaw, Chapter 327. Residents should find a location on their property to store snow.

Q I see a clogged storm drain in the street. What should I do?

A If you see a flooded or blocked storm drain, please let us know by calling the DPW Office at 508-278-8616 or Highway Division at 508-278-8626

- ◆ For your safety, please do not attempt to clear the drain yourself.

Q Who determines the opening, closing or delayed opening of school during snow and ice storms?

A The Highway Supervisor coordinates closely with the School Superintendent throughout the inclement weather event. The School Superintendent makes the ultimate decision on school schedule.

❄️❄️❄️ **BERMS** ❄️❄️❄️

Q Why doesn’t the plow driver lift the blade so there isn’t a berm left in front of my driveway?

A Plow drivers don’t lift plow blades at driveways because:

- ◆ Lifting plow blades isn’t always effective to avoid leaving berms.
- ◆ Lifting the blade at each intersection would create a berm in the travel lanes, creating a safety issue for drivers.
- ◆ Lifting the plow blade at each of the thousands of driveways would significantly delay completion of plowing.
- ◆ Placing additional financial burden on tax payers.
- ◆ Community members are responsible for keeping the areas in front of their mailboxes cleared.